Denied Claims Report

| Demea claims report | |
|---|---------------------------------------|
| Health Plan ID: | 2162845 |
| Health Plan Name: | Louisiana Healthcare Connections - LA |
| Health Plan Contact: | |
| Contact Email: | |
| Report Period Start Date: | 10/1/2013 |
| Report Period End Date: | 10/31/2013 |
| Report Due Date: | 11/15/2013 |
| neport Bue Bute. | 11, 13, 2013 |
| #DENIAL_CODE | COUNT |
| Denial Reason Code 1 - Lack of documentation to support Medical Necessity | 6504 |
| Denial Reason Code 2 - Prior Authorization was not on file | 7143 |
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| Denial Reason Code 3 - Member has other insurance that must be billed first | 6932 |
| Denial Reason Code 4 - Claim was submitted after the filing deadline | 2860 |
| Denial Reason Code 5 - Service was not covered by the BAYOU HEALTH PLAN | 12249 |
| Denial Reason Code 6 - ADD-ON CODE CANNOT BE BILLED WITHOUT PRIMARY CODE | 29 |
| Denial Reason Code 6 - AFTER REVIEW, PREV DECISION UPHELD, SEE PROV HANDBOOK FOR APPEAL PROCESS | 488 |
| Denial Reason Code 6 - ATTENDING PROVIDER NPI MISSING IR INVALID | 11 |
| Denial Reason Code 6 - Adjustment to previously submitted claim | 18 |
| Denial Reason Code 6 - CPT NOT REIMBURSED SEPARATELY. INCLUDED AS PART OF INCLUSIVE PROCEDURE | 1287 |
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| Denial Reason Code 6 - DENIED:RESUBMIT WITH A VALID NDC NBR,QUALIFIER AND UNTS FOR PROCESSING | 14 |
| Denial Reason Code 6 - DENY - INVALID ADMIT TYPE FOR AGE OF PATIENT BILLED | 6 |
| Denial Reason Code 6 - DENY - MOM AND BABY CHARGES SHOULD BE BILLED SEPARATELY | 223 |
| Denial Reason Code 6 - DENY - NUMBER OF BLOOD UNITS IS REQUIRED | 15 |
| Denial Reason Code 6 - DENY - PLEASE RESUBMIT ACCORDING TO VACCINE GUIDELINES | 130 |
| Denial Reason Code 6 - DENY - SERVICE INELIGIBLE FOR REIMBURSEMENT | 13 |
| Denial Reason Code 6 - DENY - SERVICE INELIGIBLE FOR REIMBURSEMENT FOR PROVIDER TYPE AS BILLED | 45 |
| Denial Reason Code 6 - DENY-ENCOUNTER CODE REQUIRED AND MUST BE BILLED W/PAYABLE DETAIL LINES | 376 |
| Denial Reason Code 6 - DENY-UB04: INVALID TOB | 71 |
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| Denial Reason Code 6 - DENY: DENIED AFTER REVIEW OF PATIENT'S CLAIM HISTORY | 8591 |
| Denial Reason Code 6 - DENY: DUPLICATE SUBMISSION-ORIGINAL CLAIM STILL IN PEND STATUS | 256 |
| Denial Reason Code 6 - DENY: LATE CHARGES DENIED, REPLACEMENT BILL REQUIRED FOR PROCESSING | 60 |
| Denial Reason Code 6 - DENY: PAYMENT INCLUDED IN THE HIGHER INTENSITY CODE BILLED | 46 |
| Denial Reason Code 6 - DENY: PLEASE FORWARD TO THE DENTAL VENDOR FOR PROCESSING | 22 |
| Denial Reason Code 6 - DENY: PROCEDURE IS INAPPROPRIATE FOR PROVIDER SPECIALTY | 22 |
| Denial Reason Code 6 - DENY: PROCEDURE NOT COVERED FOR THE MEMBER S AGE | 574 |
| Denial Reason Code 6 - DENY: THIS CPT CODE IS INVALID WHEN BILLED WITH THIS DIAGNOSIS | 7 |
| Denial Reason Code 6 - DENY: THIS IS A DELETED CODE AT THE TIME OF SERVICE | 1 |
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| Denial Reason Code 6 - DENY: ADJUSTMENT WAS NOT RECEIVED WITHIN TIMELY FILING LIMIT | 339 |
| Denial Reason Code 6 - DENY: ADMISSION SOURCE MISSING OR INVALID | 35 |
| Denial Reason Code 6 - DENY: ATTENDING PROVIDER NAME/NPI MISSING OR INVALID | 23 |
| Denial Reason Code 6 - DENY: BASED ON REVIEW OF MED RECORDS | 224 |
| Denial Reason Code 6 - DENY: BENEFIT MAXIMUM HAS BEEN REACHED | 1314 |
| Denial Reason Code 6 - DENY: BILL WITH SPECIFIC VACCINE CODE | 815 |
| Denial Reason Code 6 - DENY: BILLED SERVICE DOES NOT MATCH UNITS DATES - CORRECT AND RESUBMIT | 38 |
| Denial Reason Code 6 - DENY: CLAIM CANNOT BE PROCESSED WITHOUT AN ITEMIZED BILL | 28 |
| Denial Reason Code 6 - DENY: CODE IS CONSIDERED AN INTEGRAL COMPONENT OF THE E M CODE BILLED | 1 |
| Denial Reason Code 6 - DENY: CODE REPLACED BASED ON CODE AUDITING SOFTWARE RECOMMENDATION | 561 |
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| Denial Reason Code 6 - DENY: CODE WAS DENIED BY CODE AUDITING SOFTWARE | 427 |
| Denial Reason Code 6 - DENY: DENIED BY MEDICAL SERVICES | 777 |
| Denial Reason Code 6 - DENY: DIAGNOSIS CODE 10 MISSING OR INVALID | 5 |
| Denial Reason Code 6 - DENY: DIAGNOSIS CODE 11 MISSING OR INVALID | 5 |
| Denial Reason Code 6 - DENY: DIAGNOSIS CODE 9 MISSING OR INVALID | 14 |
| Denial Reason Code 6 - DENY: DISCHARGE HOUR INVALID WITH DISCHARGE STATUS 30 | 74 |
| Denial Reason Code 6 - DENY: DUPLICATE CLAIM SERVICE | 17153 |
| Denial Reason Code 6 - DENY: EDI CLAIM MUST BE SUBMITTED IN HARD COPY W CONSENT FORM ATTACHED | 177 |
| Denial Reason Code 6 - DENY: HCPCS CPT is not compatible with REV code billed | 692 |
| Denial Reason Code 6 - DENY: HMS OVERPAYMENT RECOUPMENT | 25 |
| | |
| Denial Reason Code 6 - DENY: ICD9 PROCEDURE CODE MISSING OR INVALID | 92 |
| Denial Reason Code 6 - DENY: INVALID DATES OF SERVICE PLEASE RE-SUBMIT | 98 |
| Denial Reason Code 6 - DENY: INVALID DELETED MISSING CPT CODE | 16 |
| Denial Reason Code 6 - DENY: INVALID OR MISSING DISCHARGE STATUS, PLEASE RE-SUBMIT | 148 |
| Denial Reason Code 6 - DENY: INVALID PLACE OF SERVICE, PLEASE CONSULT THE PROV MANUAL | 11 |
| Denial Reason Code 6 - DENY: MEMBER NAME NUMBER DATE OF BIRTH DO NOT MATCH, PLEASE RESUBMIT | 45 |
| Denial Reason Code 6 - DENY: MODIFIER INVALID FOR PROCEDURE OR MODIFIER NOT REPORTED | 315 |
| Denial Reason Code 6 - DENY: NDC MISSING/INVALID OR NOT APPROPRIATE FOR PROCEDURE | 1259 |
| Denial Reason Code 6 - DENY: NON-COVERED - CONTACT PROVIDER SERVICES | 51 |
| Denial Reason Code 6 - DENY: NON-SPECIFIC DIAGNOSIS- REQUIRES 5TH DIGIT PLEASE RESUBMIT | 44 |
| Denial Reason Code 6 - DENY: ORIGINAL SUBMISSION WAS NOT RECEIVED WITHIN TIMELY FILING LIMIT | 66 |
| Denial Reason Code 6 - DENY: PLEASE SUBMIT TO MENTAL HEALTH PLAN FOR PROCESSING | 2336 |
| Denial Reason Code 6 - DENY: PLEASE SUBMIT TO THE VISION VENDOR FOR PROCESSING | 298 |
| Denial Reason Code 6 - DENY: PROFESSIONAL FEE MUST BE BILLED ON HCFA FORM | |
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| Denial Reason Code 6 - DENY: PROVIDER MUST USE HCPC CPT FOR CORRECT PRICING | 81 |
| Denial Reason Code 6 - DENY: RESUBMIT CLAIM UNDER FQHC RHC CLINIC NPI NUMBER | 68 |
| Denial Reason Code 6 - DENY: RESUBMIT WITH COB FOR NON-T1015 LINES | 331 |
| Denial Reason Code 6 - DENY: RESUBMIT WITH MODIFIER SPECIFIED BY STATE FOR PROPER PAYMENT | 528 |
| Denial Reason Code 6 - DENY: REVENUE CODE NOT REIMBURSABLE - CPT HCPCS CODE REQUIRED | 1863 |
| Denial Reason Code 6 - DENY: REVENUE CODES NOT BILLED ON THE UB92, PLEASE RE-SUBMIT | 70 |
| Denial Reason Code 6 - DENY: SERVICE HAS EXCEEDED THE AUTHORIZED LIMIT | 388 |
| Denial Reason Code 6 - DENY: SERVICES BILLED ON INCORRECT FORM, PLEASE REBILL ON A UB92 | 57 |
| Denial Reason Code 6 - DENY: SIGNATURE MISSING FROM BOX 31, PLEASE RESUBMIT | 1 |
| Denial Reason Code 6 - DENY: SIGNED CONSENT FORM HAS NOT BEEN RECEIVED | 137 |
| Denial Reason Code 6 - DENY: STERILIZATION CONSENT FORM IS NOT VALID OR IS MISSING INFORMATION | 415 |
| Denial Reason Code 6 - DENY: SVS INCLUDED INCORRECT CPT COMBINATIONS RESUBMIT CORRECTED BILL | 1 |
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| Denial Reason Code 6 - DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT'S AGE | 415 |
| Denial Reason Code 6 - DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT S SEX | 109 |
| Denial Reason Code 6 - DENY: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT S AGE | 116 |
| Denial Reason Code 6 - DENY: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT S SEX | 23 |
| Denial Reason Code 6 - DENY: THIS IS NOT A VALID MODIFIER FOR THIS CODE | 1 |
| Denial Reason Code 6 - DENY: TYPE OF BILL MISSING OR INCORRECT ON CLAIM, PLEASE RE-SUBMIT | 38 |
| Denial Reason Code 6 - DENY:Admin Denial | 9 |
| Denial Reason Code 6 - DENY:INSUFFICIENT INFO FOR PROCESSING, RESUBMIT W PRIME S ORIGINAL EOB | 177 |
| Denial Reason Code 6 - DENY:NO ACTION NEEDED - WILL BE REPROCESSED AFTER STATE REVIEWS NEW CODE | 7 |
| Denial Reason Code 6 - DENY:NON-SPECIFIC DIAGNOSIS OR ICD9 PROC NEEDS 4TH DIGIT PLEASE RESUBMIT | 1 |
| Denial Reason Code 6 - DENY:NON-SPECIFIC DIAGNOSIS OR ICD9 PROC NEEDS 41H DIGIT PLEASE RESUBMIT Denial Reason Code 6 - DENY:PROVIDER NOT CONTRACTED FOR THIS SERVICE-DO NOT BILL PATIENT | |
| | 2586 |
| Denial Reason Code 6 - DENY:SERVICES PREVIOUSLY DENIED BY OUR MENTAL HEALTH PROVIDER | 1 |
| Denial Reason Code 6 - DIAGNOSIS BILLED IS INVALID, PLEASE RESUBMIT WITH CORRECT CODE | 8 |
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BAYOU HEALTH Reporting

Document ID: P173

Document Name: Denied Claims Report

Reporting Frequency: Monthly

Report Due Date: 15th of the month following end of reporting period

File Type: Excel
Subject Matter: Informatics (I)

| Denial Reason Code 6 - DIAGNOSIS CANNOT BE USED AS PRIMARY DIAGNOSIS, PLEASE RESUBMIT | 166 |
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| Denial Reason Code 6 - Deny: svcs not eligible for Medicare Primary members | 14 |
| Denial Reason Code 6 - EOB INCOMPLETE-PLEASE RESUBMIT WITH REASON OF OTHER INSURANCE DENIAL | 44 |
| Denial Reason Code 6 - INAPPROPRIATE LEVEL OF E M SERVICE BILLED | 36 |
| Denial Reason Code 6 - INCORRECT NPI FOR PROVIDER | 13 |
| Denial Reason Code 6 - MAXIMUM ALLOWANCE EXCEEDED | 551 |
| Denial Reason Code 6 - MISSING MODIFIER 26 | 419 |
| Denial Reason Code 6 - MODIFIER BILLED IS NOT VALID, PLEASE RESUBMIT WITH CORRECT CODE | 2 |
| Denial Reason Code 6 - NIA PRICING APPLIED | 11 |
| Denial Reason Code 6 - OTHER INSURANCE EOB SUBMITTED DOES NOT MATCH BILLED, PLEASE RESUBMIT | 345 |
| Denial Reason Code 6 - PAID ACCORDING TO CONTRACT STATE PROCESSING GUIDELINES | 1 |
| Denial Reason Code 6 - PAY: SERVICE PROCESSED THRU COB AUTOMATION | 455 |
| Denial Reason Code 6 - PAY: MAXIMUM ALLOWABLE HAS BEEN PAID BY PRIME INS | 3 |
| Denial Reason Code 6 - PAY: SERVICES REIMBURSED ACCORDING TO MULTIPLE SURGERY GUIDELINES | 1 |
| Denial Reason Code 6 - PROCEDURE CODE APPENDED WITH BILATERAL 50 MODIFIER | 10 |
| Denial Reason Code 6 - PROCEDURE CODE CONFLICTS WITH MEMBER S AGE | 12 |
| Denial Reason Code 6 - PROCEDURE CODE EXCEEDS MAXIMUM ALLOWED PER DATE OF SERVICE | 1043 |
| Denial Reason Code 6 - PROCEDURE CODE ICD-9 CODE INCONSISTENT WITH MEMBERS GENDER | 7 |
| Denial Reason Code 6 - PROCEDURE CODE INCONSISTENT WITH MEMBER S AGE | 52 |
| Denial Reason Code 6 - PROCEDURE CODE PAIRS INCIDENTAL, MUTUALLY EXCLUSIVE OR UNBUNDLED | 9333 |
| Denial Reason Code 6 - PROCEDURE CODE PREVIOUSLY BILLED ON HISTORICAL CLAIM | 901 |
| Denial Reason Code 6 - PROCEDURE CODE UNBUNDLED FROM GLOBAL PROCEDURE CODE | 3698 |
| Denial Reason Code 6 - PROCEDURE or DIAGNOSIS CODE DELETED, INCOMPLETE OF INVALID | 2 |
| Denial Reason Code 6 - SERVICE LINE REPRESENTS DENIAL OF ADDITIONAL UNITS BILLED | - 557 |
| Denial Reason Code 6 - SERVICE ONLY PAYABLE WITH A PAYABLE TRANSPORT CODE | 160 |
| Denial Reason Code 6 - SERVICE(S) OR SUPPLIES DURING GLOBAL SURGICAL PERIOD | 250 |
| TOTAL | 101020 |
| | 101020 |

This report was based on LA Healthcare Connections' understanding of the current report specifications provided by DHH.

The report programming is still under review, thus any changes may result in resubmission of the report. This report should not be used for comparative purposes until all reporting format and specifications have been finalized.